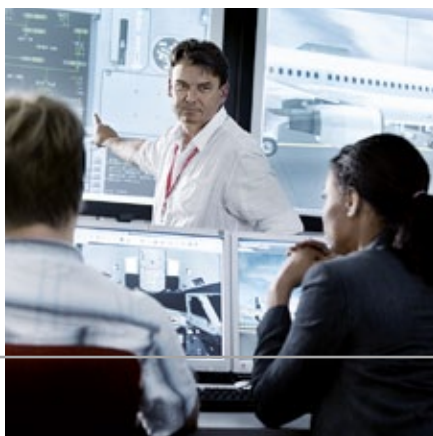


# PERSPECTIVES

## Training Services



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### Editorial



*Dear Industry Partners and Colleagues,*

We live in interesting and challenging times. The ongoing crisis facing our industry forces us to focus even more closely on expenditure. Training is no exception: today every training manager knows the importance of justifying each cost item, including training courses.

The cost versus value comparison must always be addressed, with the issue of quality key to the debate. False economy is not an option. An organization's workforce is its most important tool for business success, and there is no doubt that well-trained staff, equipped with the correct knowledge, skills and attitude for the job, are also the most efficient.

At SR Technics' Training Services we pride ourselves on delivering top-quality courses. We know how vital this is to your business. We also understand the importance of economics, which is why we focus our energies on tailoring our courses to meet your exact requirements and ensuring they are truly cost-efficient.

This newsletter shows our continuing focus on serving our customers' needs, for example by keeping abreast of industry trends and preparing for future challenges. Let us help you face your challenges: we have courses across the entire spectrum.

With the first glimpses of spring all around us here in Europe, there is brighter weather ahead and surely brighter times too for our industry as disturbed as we are currently by volcanic ash. We look forward to sharing them with you.

If you need any help with training, please give us a call.

With best regards

**Markus Buergin**

Head of SR Technics' Training Services

## Vocational training now available to external customers

Last year, in order to offer an even more comprehensive service package to our customers, we integrated our vocational training program into SR Technics' Training Services. This arrangement means that you now have access to the entire range of technical training needed to support an airline or MRO from a single provider.

Covering the many different technical professions found within the aviation industry, SR Technics vocational training offers high-quality training to over 170 youngsters at our Zurich location.

Vocational training is the most important method of higher education in Switzerland, providing two-thirds of young adults in the country with a solid educational basis for a career and lifelong learning through courses tailored to professional qualifications.

SR Technics has decades of experience in developing the next generations of aircraft maintenance, engine and component professionals. Every year some 500–600 young people apply for one of our three- or four-year vocational training courses, leading to a basic or advanced Federal certificate. Since we take between 40 and 50 apprentices annually, SR Technics is one of the most important vocational training institutions in the region.

Now vocational training at SR Technics is no longer just for internal apprentices. We also accept external students. At the time of writing we have apprentices from four other organizations being trained alongside those from SR Technics.

We are also currently working on two projects to establish complete voca-

tional training programs at customer locations outside Switzerland. Such programs help our partners ensure that they have a top-quality workforce. They also enable them to close any gaps in their skilled manpower requirements, since we support the complete range of professions needed by any airline or MRO. Naturally, in each case we work closely with the national authorities and local industry. We would be delighted to help your organization achieve these benefits too.

SR Technics vocational training includes:

### **Two-year training courses leading to a basic Swiss Federal Certificate**

- › This qualification is for the more practical, less academic student. Graduates from the two-year VET program may directly enroll in a three- or four-year VET program.

### **Three- or four-year vocational training courses leading to Swiss Federal Diploma**

- › These are qualifications needed for specific occupation and gain access to tertiary-level professional education and training programs.

### **Swiss Federal Professional Baccalaureate**

- › This complements basic vocational education and training with an advanced Swiss Federal Certificate through further general education.

If you are interested in learning more about vocational training and would like to know how SR Technics can help you in this regard, our Head of Vocational Training, Willy Sonderer, would be pleased to hear from you.



Willy Sonderer has been Head of Vocational Training since 2002 and has led our Aircraft Engineering Academy since 2006. After a career of over 35

years in the MRO sector as a project leader and manager in the fields of component services, quality assurance, aircraft engineering and human resources, Willy has a profound understanding of the needs of MRO customers.

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## Training services now offered in Abu Dhabi

We are pleased to announce that SR Technics is now able to offer its full range of aircraft theoretical and practical training at our new training facility near Abu Dhabi International Airport.

Thanks to its location, carriers based in the region will enjoy not only excellent training for their staff but also significantly enhanced efficiency and cost-savings due to lower travel costs and times.

Equipped to the highest standards, the facility has seven classrooms with space for up to 120 students. As well as providing our excellent theory training, the Abu Dhabi facility permits our practical instructors and assessors to carry out practical training on the aircraft. In addition, the facility has

access to full flight simulators for training sessions requiring these.

With training provided by experts drawn from an international pool of over 60 highly qualified instructors, trainees receive state-of-the-art theoretical and practical training designed to help them achieve success. The facility offers the full range of our modern training methods, including "blended learning", a competence-focused combination of instructor-led, distance learning, and computer-based training. Tailor-made courses can be arranged.

Daniel Hepfer, our Head of Commercial Services, or any member of our sales team would be pleased to help you take advantage of our newly opened facility.

### Courses

- › EASA Basic Modules training
- › Type training for our full range of Airbus, Boeing and Fokker aircraft, and all related engines
- › A full range of specialized training to suit all airline and MRO Part 145 requirements and more, e. g. Health & Safety, Technical Aviation English, etc.
- › Tailored training courses to suit your particular requirements

## New offerings

### Boeing 777 type training

We are proud to announce that as of the middle of 2010, SR Technics' Training Services will deliver a full range of Boeing 777 courses. These courses will be available worldwide to meet the needs of our customers. Please contact us for details.

### EASA Basic Modules training and examinations

Due to increased demand, we are now conducting these popular courses at our customers' locations worldwide in addition to offering them in Switzerland. Delivering maximized instructor efficiency, the courses are a highly attractive offering for industry partners and individuals alike. If you are looking for an efficient way to qualify your staff to EASA Basic License standard, simply call our sales department to find out more.

### Fuel Tank Safety

Our Fuel Tank Safety course has been enhanced and updated in good time to meet the new EASA requirements that come into effect in 2011. We can help you train your staff to the new requirements. Please contact us – we're looking forward to hearing from you.

If you have any questions regarding new developments and courses from SR Technics' Training Services, please contact our sales department.

## Upcoming training courses

### Basic maintenance training (EASA Part-66) classroom

#### Cat. B1 Series

<b>5 Digital Techniques/Electronic Instrument Systems B1</b>	May 05 – May 10, 2010	ZRH
<b>11 Aeroplane Aerodynamics, Structures and Systems B1</b>	May 11 – May 31, 2010	ZRH
<b>15 Gas Turbine Engine B1</b>	Jun 01 – Jun 09, 2010	ZRH
<b>9 Human Factors B1/B2</b>	Jun 10 – Jun 11, 2010	ZRH
<b>10 Aviation Legislation B1/B2</b>	Jun 14 – Jun 16, 2010	ZRH
<b>17 Propeller B1</b>	Jun 17 – Jun 21, 2010	ZRH
<b>5 Digital Techniques/Electronic Instrument Systems B1</b>	Jun 21 – Jun 24, 2010	GVA
<b>11 Aeroplane Aerodynamics, Structures and Systems B1</b>	Jun 25 – Jul 13, 2010	GVA
<b>15 Gas Turbine Engine B1</b>	Jul 14 – Jul 22, 2010	GVA
<b>12 Helicopter Aerodynamics, Structures and Systems (diff.) B1</b>	Jun 25 – Jul 02, 2010	OBF
<b>12 Helicopter Aerodynamics, Structures and Systems (full) B1</b>	Jul 05 – Jul 23, 2010	OBF
<b>16 Piston Engine (diff.) B1</b>	Jul 19 – Jul 26, 2010	OBF

For more courses and details please see our online course schedule:

[http://www.srtechnics.com/datas/docs/Course\\_Schedule\\_Basic.pdf](http://www.srtechnics.com/datas/docs/Course_Schedule_Basic.pdf)

### Basic maintenance training (EASA Part-66) examination

<b>Modules 1–17</b>	Jul 14 – Jul 16, 2010	ZRH
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For more examinations and details please see our online course schedule:

[http://www.srtechnics.com/datas/docs/EASA\\_Part-66\\_Exam\\_Schedule\\_2010.pdf](http://www.srtechnics.com/datas/docs/EASA_Part-66_Exam_Schedule_2010.pdf)

### Basic maintenance training (EASA Part-66) web based training

These courses are in a self-study format with the exception of the examination which is done in classroom style.

#### WBT Activation, self study: 2–3 months

<b>15 Gas Turbine Engine B1</b>	Mar 20 – Jun 23, 2010	ZRH
<b>10 Aviation Legislation B1</b>	Mar 20 – Jun 24, 2010	ZRH
<b>17 Propeller B1</b>	Mar 20 – Jun 25, 2010	ZRH
<b>6/7 Materials and Hardware/Maintenance Practices B1</b>	Jun 20 – Sep 17, 2010	ZRH

For more courses and details please see our online course schedule:

[http://www.srtechnics.com/datas/docs/Course\\_Schedule\\_Basic.pdf](http://www.srtechnics.com/datas/docs/Course_Schedule_Basic.pdf)

### Contact us

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## Upcoming training courses

### Type training Airbus A320 Family (EASA Part-66)

<b>A318/319/320/321 (CFM56) B1</b>	Apr 26 – Jun 28, 2010	GVA
<b>A318/319/320/321 (CFM56) B2</b>	May 27 – Jul 09, 2010	ZRH
<b>A320 General Familiarization</b>	Jun 28 – Jul 02, 2010	ZRH
<b>A320 (V2500) B1</b>	Oct 26 – Nov 18, 2010	AUH
<b>CFM56 (A320)</b>	Nov 21 – Nov 25, 2010	AUH

### Type training Airbus A330/340 (EASA Part-66)

<b>A330 (PW4000) B1</b>	May 03 – Jul 06, 2010	GVA
<b>RR Trent 700 (A330) B1/B2</b>	Jul 07 – Jul 13, 2010	ZRH
<b>GE CF6 (A330) B1/B2</b>	Jul 14 – Jul 19, 2010	ZRH
<b>A340 2/300 (CFM56) from A330 B1/B2</b>	Jul 20 – Jul 28, 2010	ZRH
<b>A340 5/600 (RR Trent 500) from A340 2/300 (CFM56) B1/B2</b>	Jul 29 – Aug 23, 2010	ZRH
<b>A330 General Familiarization</b>	Jun 07 – Jun 11, 2010	ZRH
<b>A330 (Trent RR700) B1</b>	Jul 04 – Aug 26, 2010	AUH
<b>A340 5/600 (Trent RR500) from A330 (Trent RR700)</b>	Aug 29 – Sep 17, 2010	AUH
<b>A330 (Trent RR700) B2 (incl. B1 supplement)</b>	Oct 03 – Nov 23, 2010	AUH
<b>A340 5/600 (Trent RR500) from A330 (Trent RR700)</b>	Nov 24 – Dec 9, 2010	AUH

For more courses and details please see our online course schedule:

[http://www.srtechnics.com/datas/docs/Course\\_Schedule\\_Type.pdf](http://www.srtechnics.com/datas/docs/Course_Schedule_Type.pdf)

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